

NATIONAL ELECTRICAL MANUFACTURERS REPRESENTATIVES ASSOCIATION

NEMRA Insights - Technology

Addressing the Issue of Sharing Data between Manufacturers and Representatives

Today, NEMRA Representatives spend "countless" hours managing "non-revenue" producing, manual administrative tasks across multiple platforms.

The Current Model of Sharing Data:

NEMRA Representatives utilize Multiple ERP Systems, Manual/Repetitive Processes, and are managing the data of the business, reactively rather than proactively.

• Why? Reps are limited by the lack of data, the timeliness of data and ease of access to data.

The Future Model of Sharing Data:

NEMRA Representatives become much more collaborative as an extension of the Manufacturer

• Everyone within the rep firm will now work from a unified, collaborative platform...anyone and everyone within the rep firm can now enter quotes, check stock, confirm price and quickly move the manufacturer into position to "secure the order"

NEMRA Representative "sales" teams become "mobile"

- Speed becomes the differentiator as the entire process shifts to "real-time".
- Inventory/pricing questions are easily and immediately addressed by anyone in or out of the rep office, resulting in less utilization and dependency of the manufacturer's support team.

NEMRA Representative sales personnel will now be able to respond, in real time, to any customer, at any time and on most any question.

• Customer service speed and accuracy gets a major upgrade.

NEMRA Representatives quotation process gains efficiencies while accuracy and speed improve.

- Attaching a submittal package or multiple spec sheets is achieved with one touch.
- Reps who have responsibility for more than one "line" with the same manufacturer can now move from one line to another efficiently and quickly.
- Simultaneous access to inventory while entering a quote request results in less utilization and dependency of the manufacturer's support team.





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NEMRA Representatives with real time view of data translates into real time goals and improved planning for manufacturers

- Reps will now be able to provide daily/weekly/monthly sales goals based on sales history combined with current sales information, with the ability to focus all the way down to a single new product.
- Reps will now be able to view the quote win/loss history (down to the <u>person</u> not just the contractor/distributor), as well as an overall win/loss price history on a single SKU.
- This enables reps to provide better information back to their manufacturer, as well as distributors, to plan, adjust, or even change course, helping everyone to move quickly into a winning position.
- Having visibility to EDI orders, is another way reps can drive adds, adjustments, or identify problems proactively.
- Because reps have more knowledge of local customer buying habits they can now better assist the manufacturer in managing/driving the addition of new SKU's.

For NEMRA warehousing Representatives, managing inventory, based on current sales history, becomes simpler and more accurate.

• Strategically moving dollars to inventory that is moving -vs- having some of everything makes your local inventory smart and valuable.

No VPN connection required.

- Specific data is provided only when requested. TTS, for example, will allow reps to streamline the connection to real time data.
- API access to a specific set of data strengthens the cyber security position for the manufacturer by eliminating direct network access to raw data in SAP.



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